South Haven Area Emergency Services Authority

2021 Annual Report

25 Year Anniversary

On behalf of all the men and women of the South Haven Area Emergency Services (SHAES), it is my pleasure to submit our 2021 Annual Report. Our department is filled with dedicated men and women who are committed to enhancing community safety and quality of life in the South Haven area.

This report cannot possibly capture all of their individual efforts, but does represent an overview of their collective accomplishments. Our purpose is to minimize pain and suffering in our community and we achieve this goal through high-quality professional services such as fire suppression, fire prevention, advanced life support ambulance transport service, confined space rescue, dive and ice rescue and fire inspection programs.

Listed below are a few highlights and accomplishments we achieved over the past year. Mostly notably, SHAES' 25-year anniversary!

- Eighteen new VHF/800 MHz radios purchased to improve communications.
-SHAES purchased additional water safety equipment. Aqua-Eye underwater sonar device, additional life jackets, training for DNR boater certification. All with generous donations from our community.
- Matthew Dey was awarded SHAES' Firefighter of the Year.
-New Squad 2 purchased, awaiting delivery.
- SHAES' FF/Paramedic Johanna Quinn and ACSD Jacob Gage were presented Life Saving Awards.
-New Lucas Device purchased (mechanical CPR).
-Amanda Quinn promoted to FF/Paramedic.
-SHAES implemented its first Cadet Program.
-Seven new certified instructors were added to the roster.
-SHAES took delivery on our new Rescue 1.
-Our department went national with Tom Renner's article featuring the history of SHAES' Yosemite Sam.
-SHAES' Dive Team had an increase of six new members.
-Training and accountability improved.
-Phil Poole, Jacob Clemons, Kevin Wildey promoted to FF/EMT-B.
-Five new Paid On Call members added to the roster: Jazmin Cortez, Jordan Walthall, Levi Warren, David Freislinger, Maggie Murillo.
-Murals were added to T-8 and L-1 in memory of deceased department members David Henry, Stanley Wakild, Edward Bierhalter and Edward Bierhalter's wife Dorothy.
-SHAES responded to a total of 2,592 incidents in 2021. An increase of 234 calls for service.

We are proud to be your fire department and serve our community! If you have any questions or suggestions about how we can serve you better, or if you have thoughts about how we can make this report more informative, please contact me at (269) 639-1496.

Brandon Hinz, Executive Director bhinz@shaes.org www.shaes.org

* Special thanks to SHAES photographer Tom Renner for the wonderful pictures in this report and SHAES Lt. Timothy Quinn for their efforts in providing the public with updates on SHAES' incidents and events.

2022 Authority Board Members

Chairman:	Ross Stein	South Haven Township
Vice-Chairman:	Allan Overhiser	Casco Township
Secretary Treasurer:	Nancy Whaley	Geneva Township
Administrator:	Kate Hosier	City of South Haven
Member:	Scott Smith	City of South Haven

Meeting Dates 2022

Wednesday	January 5	8AM
Wednesday	February 2	8AM
Wednesday	March 2	8AM
Wednesday	April 6	8AM
Wednesday	May 4	**7PM**
Wednesday	June 1	**7PM**
Wednesday	July 6	**7PM**
Wednesday	August 3	**7PM**
Wednesday	September 7	**7PM**
Wednesday	October 5	**7PM**
Wednesday	November 2	8AM
Wednesday	December 7	8AM

Meeting Place: SHAES Station #3, 90 Blue Star Hwy, South Haven

2021 SHAES Banquet

Swearing in Full-time FF/Paramedic:

Amanda Quinn

Swearing in Full-time Assistant Inspector:

Drexal Haner

SHAES Firefighter of the Year:

Matthew Dey

Years of Service Pins: 2021

35 Years: Allan Overhiser, Gerald Sajewski
30 Years: Tom Renner
25 Years: Ross Stein, Brad Filbrandt
20 Years: Mark Kaput
15 Years: Cesar Garcia
10 Years: David Griessel, Tim Vanholt
5 Years: Cody Sedlak

2021 Citations

Honor Guard: Amanda Quinn

EMT Paramedic: Amanda Quinn

Fire Officer 3: Zachary Kenreich

Trainings recently completed:

Rescue Diver: Drexal Haner,
Phil Poole, Kevin Wildey, Phillip Quinn
Aaron Sawyer

Instructor 1: Steven Cavadas, Drexal Haner, JD Quinn,
Johanna Quinn, Phillip Quinn, Brian Horan Jr.,
Brandon Hinz

EMT-B: Kevin Wildey, Phillip Poole, Nina
Flintoff, Jacob Clemons

Matthew Dey Firefighter of the Year

JD Quinn receiving his apparatus stress test award

2021 Lifesaving Awards

SHAES FF/Paramedic Johanna Quinn and Allegan County Sheriff Deputy Jacob Gage received lifesaving awards for their actions on an accident sceneinvolving a vehicle crash in Casco Twp.

Fire Prevention 2021

The 2021 NFPA fire prevention theme was "learn the sounds of fire safety". It focused on educating our community on the various devices that are available to insure they are alerted if a fire was to arise in the home. It also focused on the importance of deciphering between an actual emergency or something as simple as low batteries.

SHAES members were able to visit the schools again in 2021. Fire prevention was a huge success, as it has been in years past. Our annual fire safety fun fair was hosted again with a great turnout.

SHAES also went virtual again, promoting fire safety and fire prevention messages over the course of fire prevention week in October. Messages were broadcast on social media and our website.

As always, many thanks to Tom Renner for his diligence in promoting our department and our efforts in educating the public in our community. A huge thanks as well to our Bronson Safe Kid's liaison Pam Ford. She's been a huge asset to our community and has done an excellent job educating the on public water safety,car seat safety, health and well-being.

GREAT LAKES
WATER SAFETY
Pool
SAFELY

2021 ushered in the delivery of SHAES' new Rescue-1. Our previous Rescue was ordered shortly after the Authority's inception in 1996. After many hours of design and deliberation our new Rescue truck was constructed right here in South Haven by Spencer's.

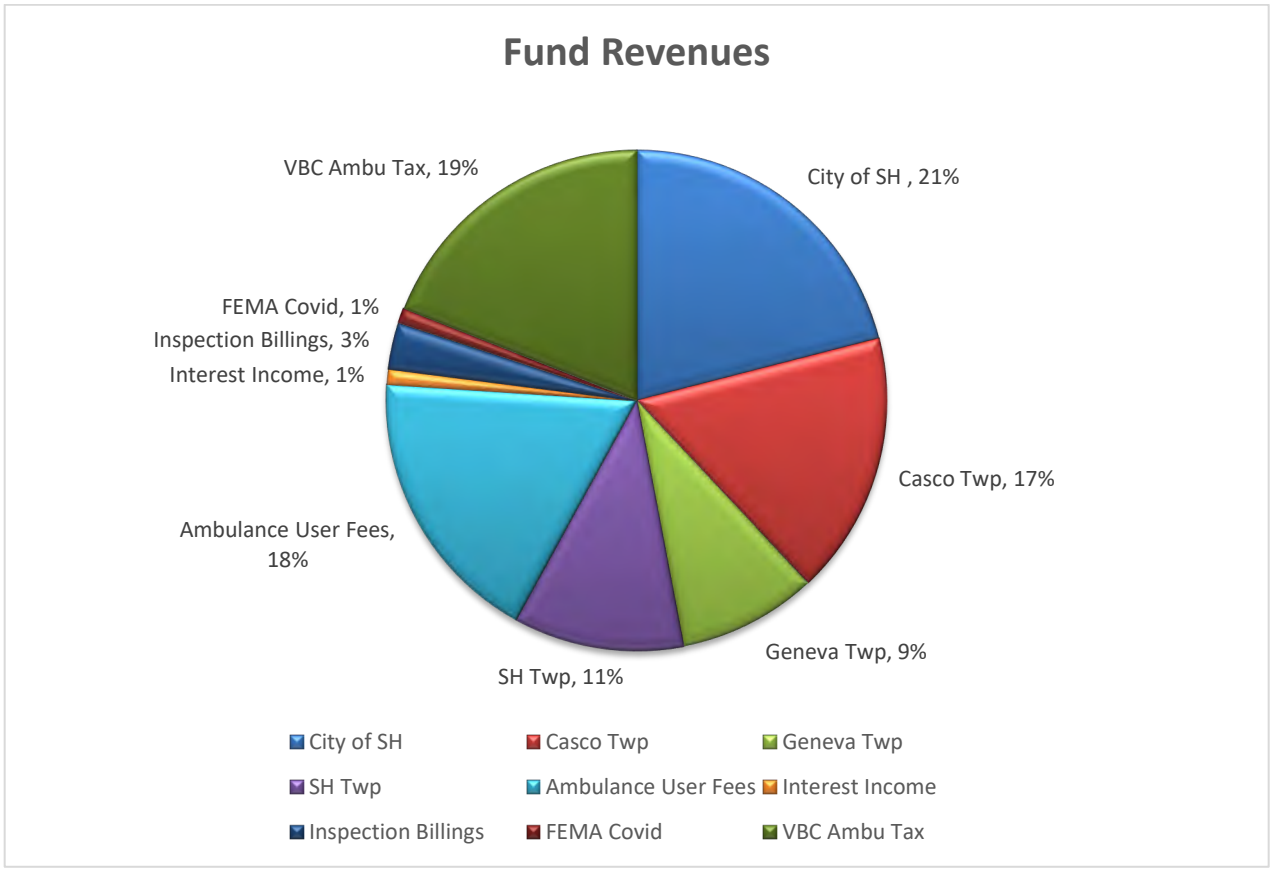
RESCUE 1
FIRE
SOUTH HAVEN
AREA
FIRE-RESCUE
EMS
R-1

RESCUE 1
FIRE

2021 Budget Information

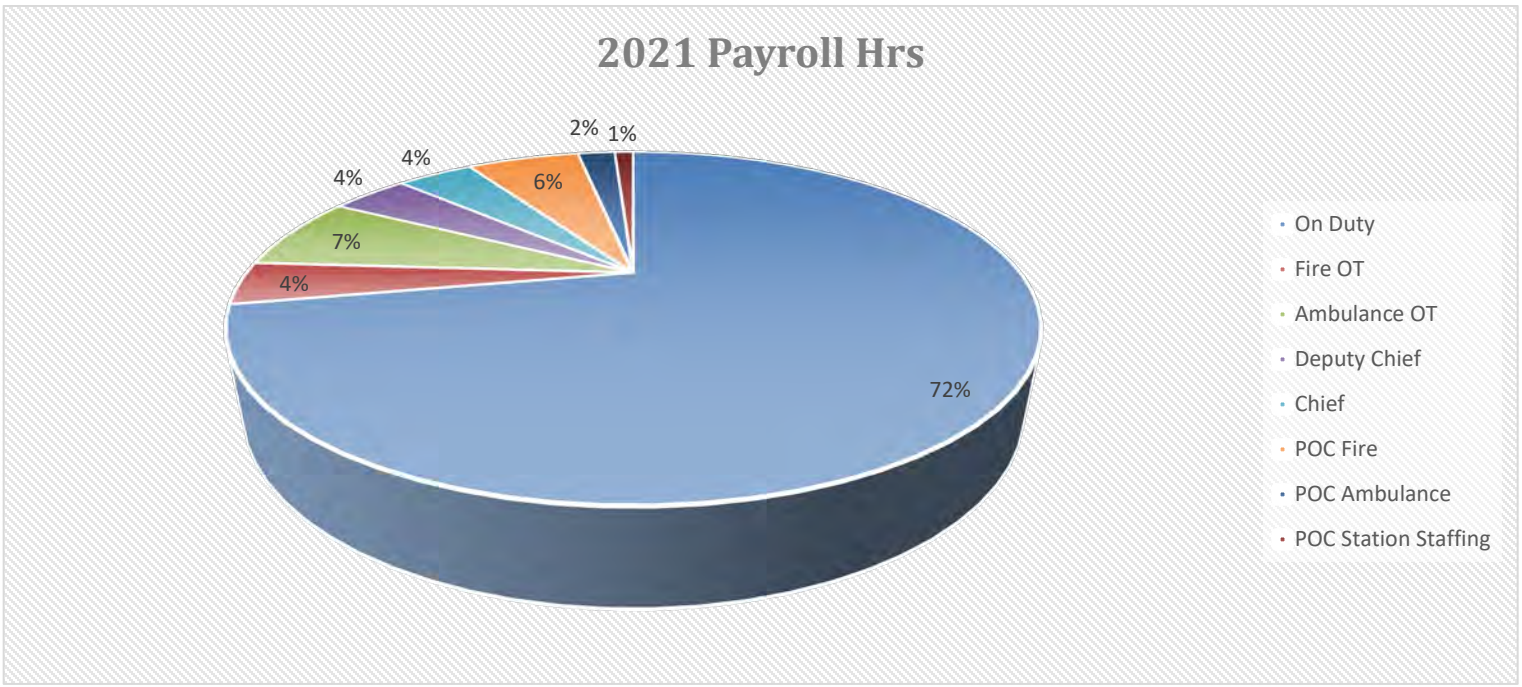
Revenues

Funding Sources:	Amount	Budget Percentage
Casco Twp	$496,573	17%
City of SH	$619,568	21%
Geneva Twp	$265,017	9%
SH Twp	$342,630	11%
VBC Ambulance Tax	$580,745	19%
Ambulance User Fees	$550,000	18%
Interest Income	$ 4,000	1%
Inspection Fees	$ 85,000	3%
FEMA Covid Assistance	$ 40,000	1%
Total	$2,983,533	100%



2021 Personnel Hours

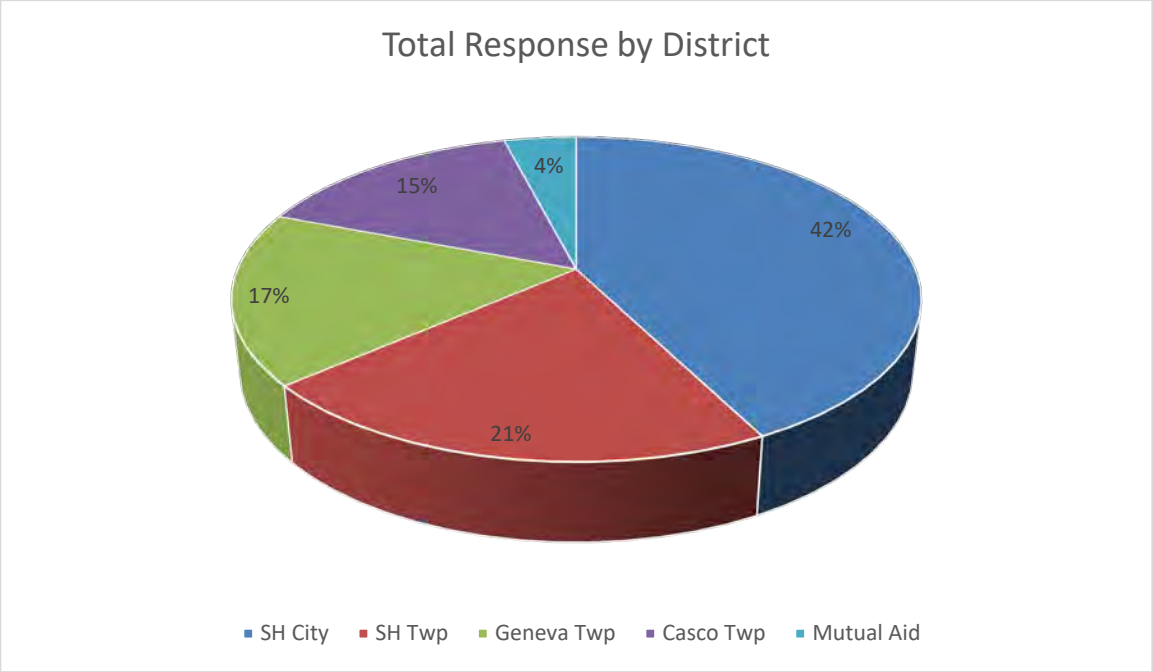
Description	Hours	Percent
On Duty	33,805	72%
Fire Overtime	2,033	4%
Ambulance Overtime	3,260	7%
Deputy Chief	1,908	4%
Chief	1,996	4%
POC Fire	3,402	6%
POC Ambulance	805	2%
POC Station staffing	147	1%
	46,996	100%



2021 Response

Total Calls by City & Townships

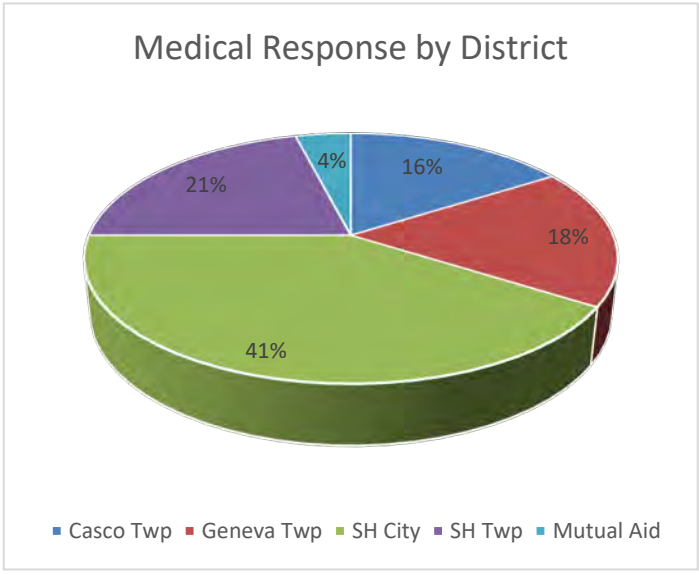
	AMB	Fire	Total
SH City	791	309	1100
SH Township	383	160	543
Geneva Township	319	124	443
Casco Township	233	157	390
Mutual Aid	78	38	116

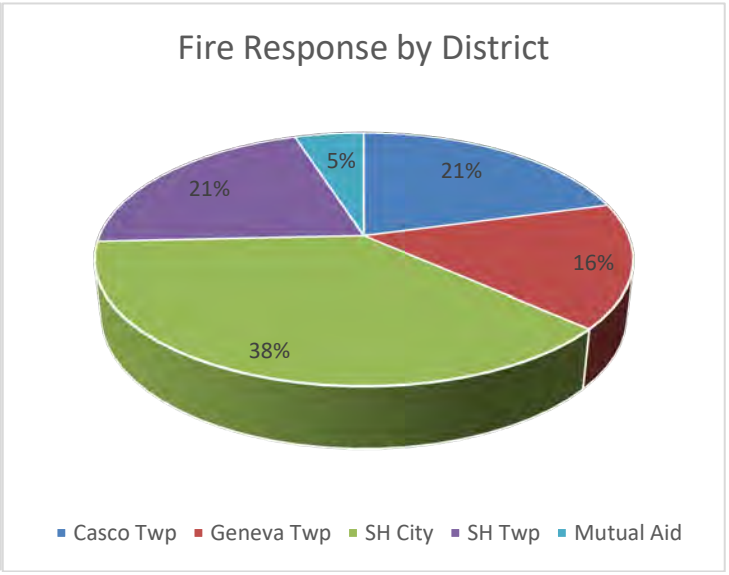


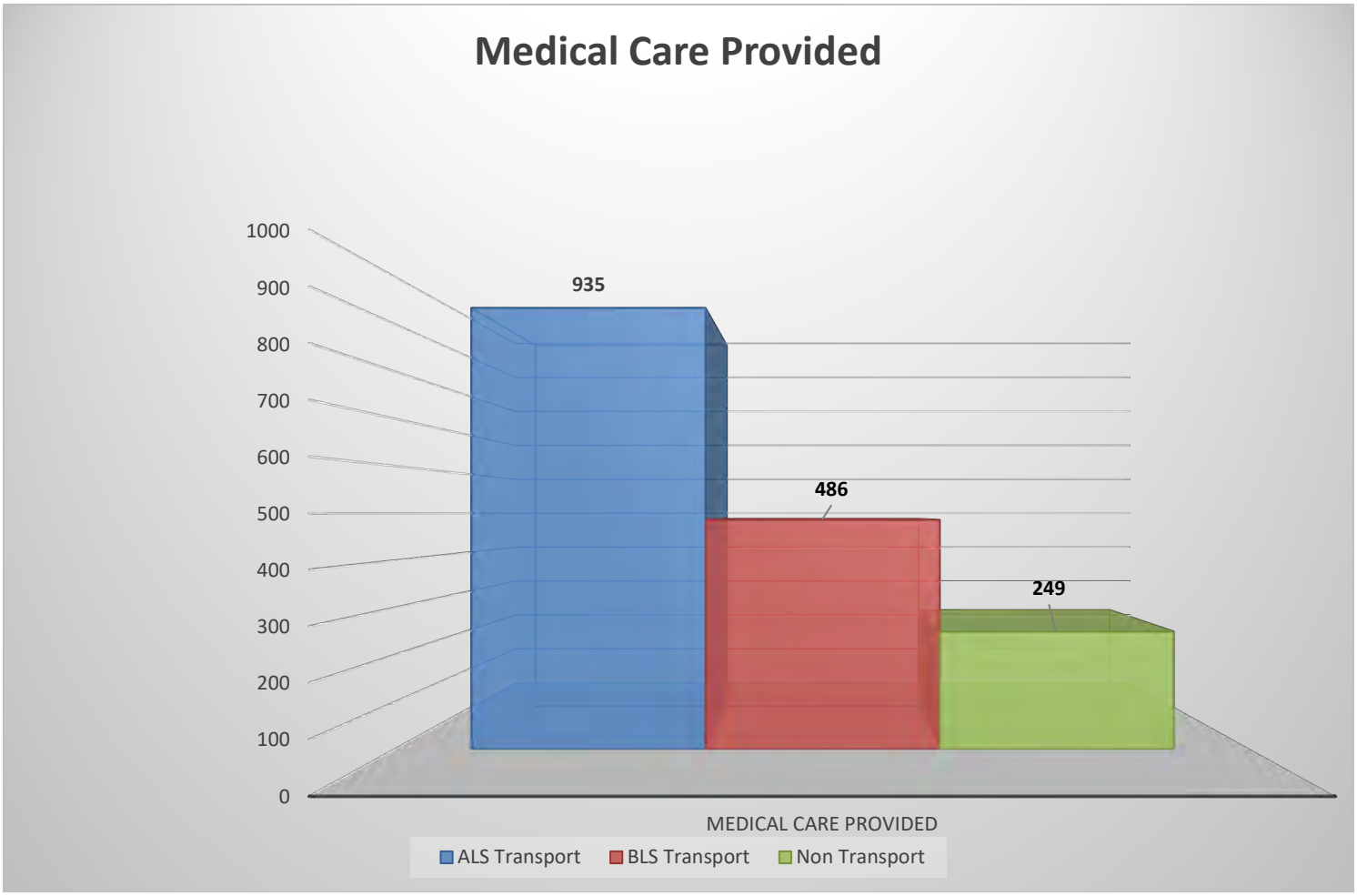
2021 Training

Training in the fire service and EMS has always been a key in providing the best for our communities that we serve. SHAES is no stranger to this. In 2021 our training hours increased and we continue to emphasize the importance of keeping our skills current andrefined. Through monthly trainings, shift trainings, and trainings with neighboring departments.

SHAES members logged 3,800 training hours in 2021. A very sizeable number considering our ever-increasing call volume.

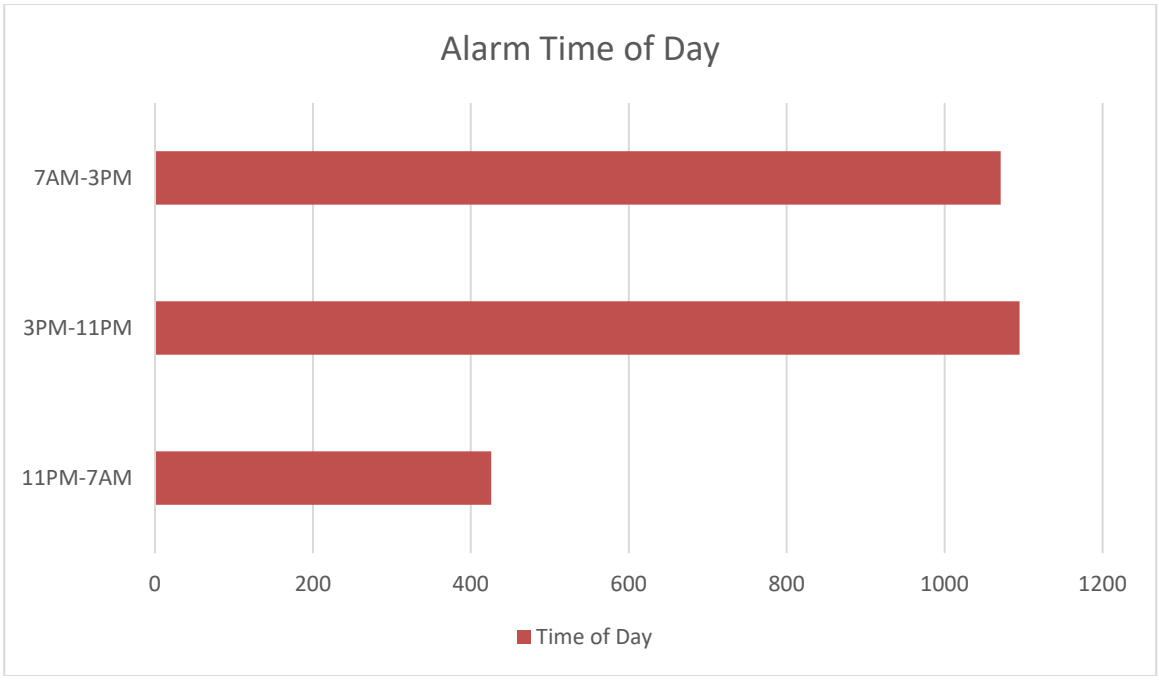

Medical Response by District
16%
18%
41%
21%
4%
Casco Twp
Geneva Twp
SH City
SH Twp
Mutual Aid

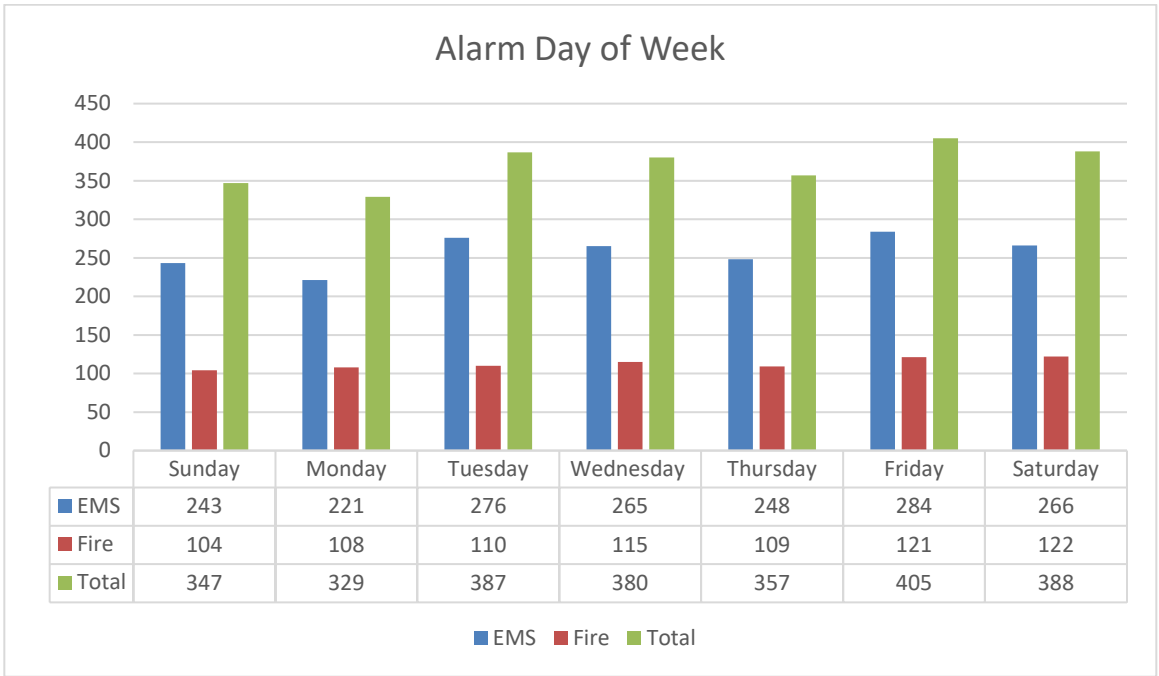

Fire Response by District
21%
16%
38%
21%
5%
Casco Twp
Geneva Twp
SH City
SH Twp
Mutual Aid


Medical Care Provided
1000
900
800
700
600
500
400
300
200
100
0
935
486
249
MEDICAL CARE PROVIDED
ALS Transport
BLS Transport
Non Transport

Community

SHAES has always, and will always, take an active part in community events. 2021 was no exception. Here are a few examples of us giving back to the communities we serve that support us every step of the way!



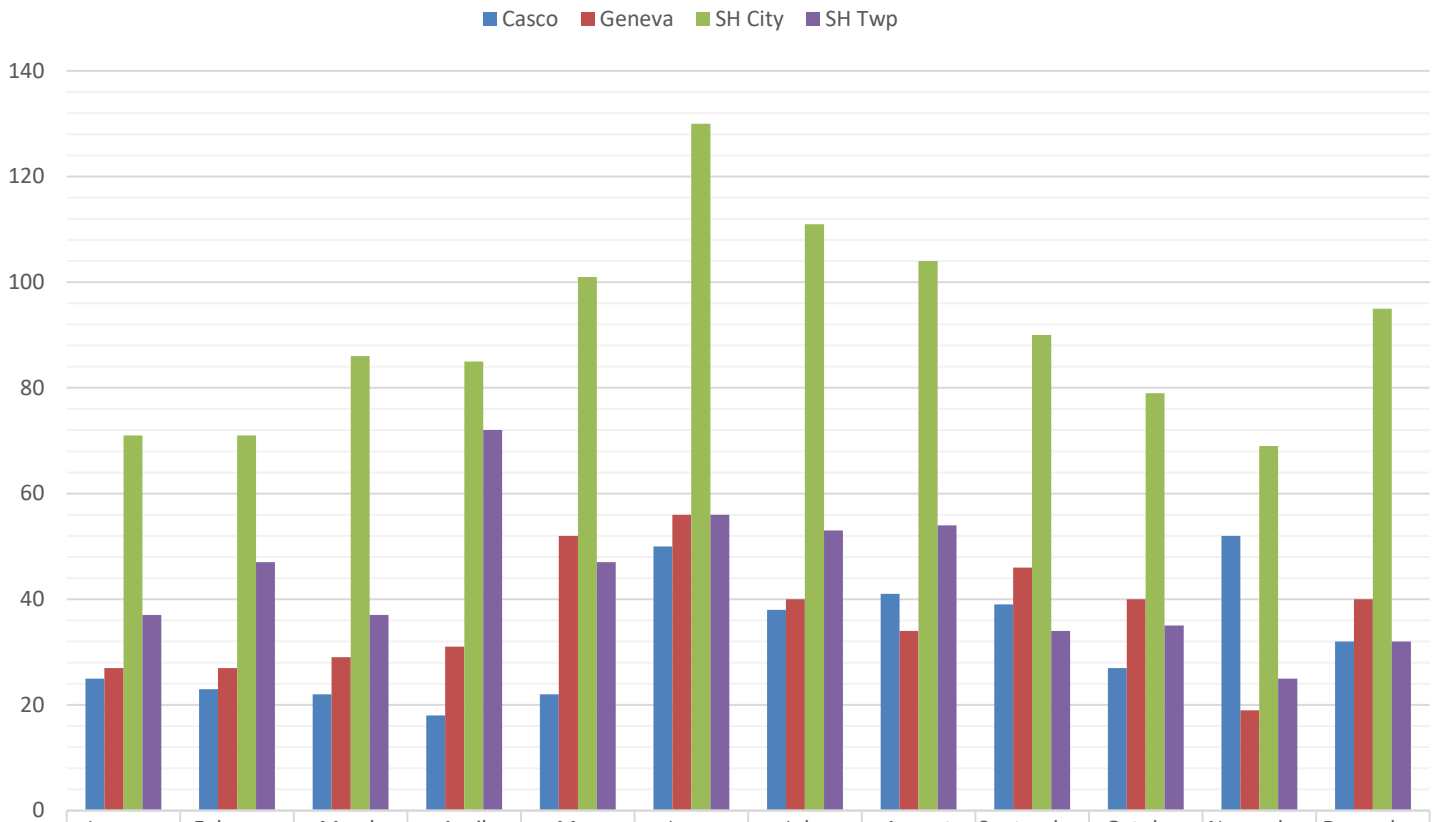


	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
EMS	243	221	276	265	248	284	266
Fire	104	108	110	115	109	121	122
Total	347	329	387	380	357	405	388

Around the Station

SHAES is known for providing the best fire and medical services for the communities we serve. What is lesser known, are the skills, capabilities and services our members provide on station, while awaiting the next alarm. From daily duties, building maintenance, vehicle maintenance, the list is extensive but always completed. These duties aren't heroic but absolutely necessary to keep our department facilities in top notch shape and our vehicles in excellent working condition. Mopping the floors, emptying the trash, servicing a vehicle, changing light fixtures, we take pride in our facilities, equipment, and it shows.

Alarms by Month

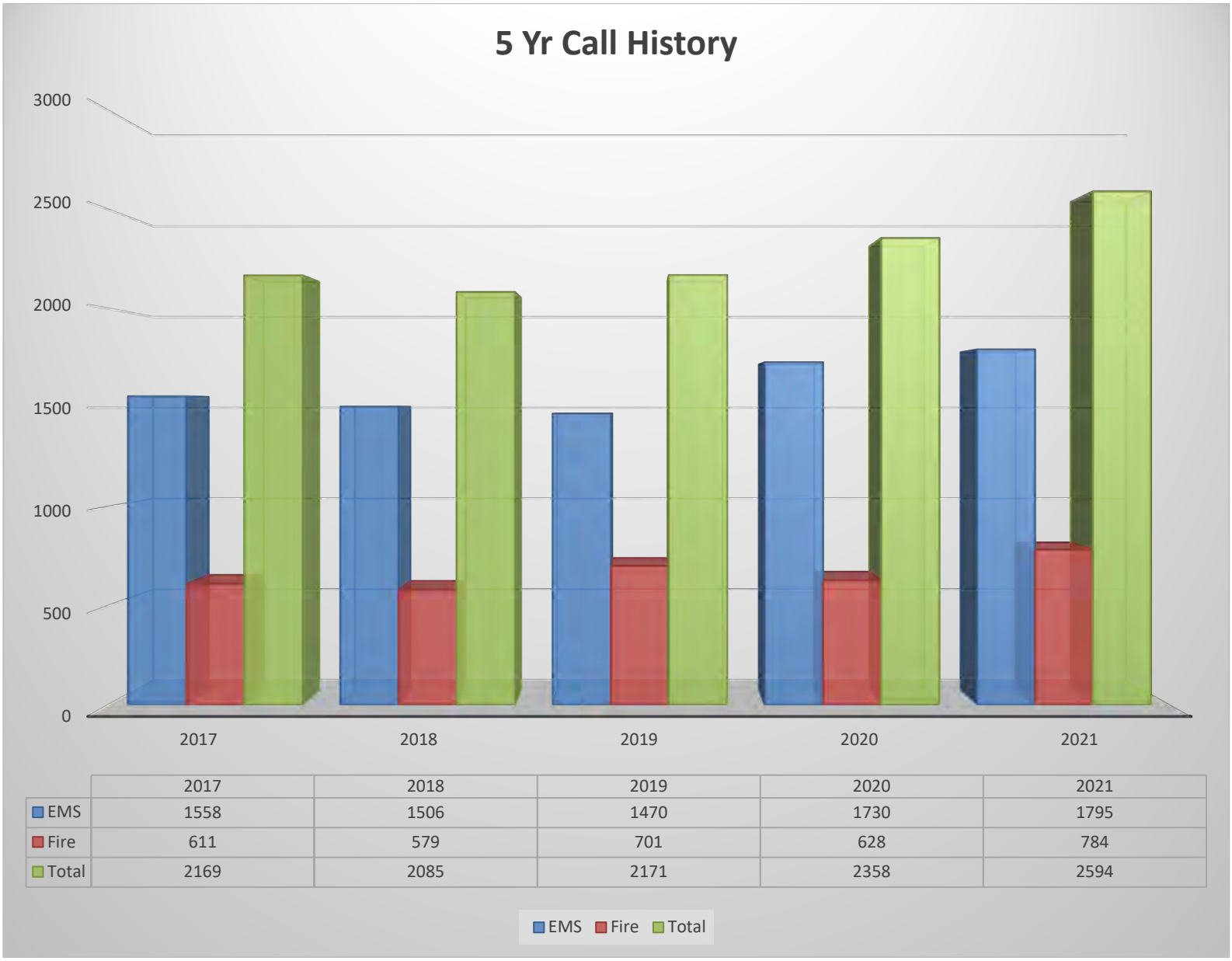


	January	February	March	April	May	June	July	August	September	October	November	December
Casco	25	23	22	18	22	50	38	41	39	27	52	32
Geneva	27	27	29	31	52	56	40	34	46	40	19	40
SH City	71	71	86	85	101	130	111	104	90	79	69	95
SH Twp	37	47	37	72	47	56	53	54	34	35	25	32

On the Call

SHAES had a record number of incidents in 2021. Even with all the curveballs 2021 had thrown, our extremely dedicated staff kept our community safe. It takes a special person to get respond at 3AM…and do a good job. We are fortunate to have a roster of twenty-five Paid on Call, sixteen Career and six Life Members to pull the load. From being dispatched on duty to the fourth call of the night, to leaving Christmas dinner with the family, the alarms do not take a day off. Our members can not enjoy a true day off. Even when out of town, the responsibility and want to serve is still present. I commend all of our members for their dedication, service and will to serve the communities we protect.

2021 was the busiest year in SHAES' 25-year history. Along with a 9% increase in alarms, our staff also dealt with the challenges of Covid, staffing shortages, equipment failures but all of our members contributed, finishing out the year a huge success. 2022 is proving to be another busy year but I'm confident that with our dedicated staff, support from our Authority Board and continued backing from our community we will submit our next annual report with success stories and pictures to share as we have the last 25 years.



	2017	2018	2019	2020	2021
EMS	1558	1506	1470	1730	1795
Fire	611	579	701	628	784
Total	2169	2085	2171	2358	2594

2021 Inspection Crew

Inspections, Pre-Plans, Code Inspections, Knox Box Inspections, Short Term Rental Inspections, Hydrant Flow Tests, Training Hour Q.A.

Just a brief list of tasks performed by our Deputy Chief and Assistant Fire Inspectors.

Fire Pre-Plans: 183
Code Inspections: 176
STR (SH City): 482
STR (Casco): 46
Knox Box repair: 90
Hydrant Flow Tests: 9

Not only does SHAES perform all of the above, these are but a few of the “behind the scenes” tasks performed by our crews. Our inspections crews have set a new standard, are diligent in their duties and committed to keeping our community safe.

SHAES Honor Guard

SHAES is extremely fortunate to have an Honor Guard willing and available to donate their time to honor passed members of our department. Our Honor Guard has been regarded as one of the best in our area, possibly even the state. Countless hours are contributed by these members to assure a member's legacy is recognized and respected.

3
FLAG
ATTENDANT

2021 Water Safety

With the increase in water rescue response and drownings occurring in 2020, SHAES members in partnership with South Haven City, began a new water safety initiative. At the core of this initiative was education. SHAES and SH City provided our residents and visitors with a better knowledge of our flag system, the dangers of Lake Michigan, and more options to get notified of changes and the various methods to receive this information.

2021 SHAES responded to three total water rescue calls, none which required rescue. This effort put forth by SHAES members managing the program intensely, diligence in informing the public of changes and of course our beach flag attendants, truly made a difference. Funds from the support of our community through fund raisers and private grants allowed us to purchase additional tools to prevent drownings and assist with rescue efforts when needed.

FIRE
2223

SHAES Membership

SHAES Authority Board

Ross Stein
Allan Overhiser
Nancy Whaley
Kate Hosier
Scott Smith

SHAES Staff

Career Members

Brandon Hinz
Keith Bierhalter
Paul Quinn
Ronald Ridley
JD Quinn
Dawn Hinz
Brian Montgomery
Timothy Forker
Amanda Quinn
Owen Ridley
Cody Sedlak
Shawn Smith
David Griessel
Zachary Kenreich
Steven Cavadas
Rex Haner

Life Members

Don Quinn
Tony Marsala
John Hodge
Steve Jones
Tom Renner
Jerry Sajewski

Paid on Call Members

Dustin Guminski
Brian Horan Sr.
Mark Kaput
Tim Quinn
Jon Vandenberg
Zachary Church
Shawn Quinn
Aaron Sawyer
Tim VanHolt
Matthew Dey
Jacob Clemons
Brian Horan Jr.
Phil Poole
Patrick Quinn
Daniel Delia
William Brennan
Johanna Quinn
Roseanna Fox
Phillip Quinn
David Freislinger
Jazmin Cortez
Kevin Wildey
Ron Wise
James A. Quinn
Zachary Hanner
Brad Filbrandt
Maggie Murillo
Jordan Walthall

SHAES 25-Year Anniversary

January 1, 1996 a joint fire and ambulance service authority was formed under the name of South Haven Area Emergency Services. While authorities were not a new concept, the undertaking of such a project in our area was daunting but the members responsible for incepting SHAES were confident that this was the best way to provide quality fire and medical services in the changing times.

Twenty-five years later SHAES operates out of three stations, providing coverage to Casco Township, Geneva Township, South Haven City and South Haven Township. ALS transport ambulance service, fire protection and rescue are only a few services provided. 15,000 year round residents over the span of nearly 100 sq. miles rely on SHAES' professional services. This commitment was made twenty-five years ago and is as strong, or stronger, than it was in 1996. SHAES' founding members were absolutely correct in their belief that this organization would blossom into a proud association of men and women willing to do what is necessary to provide only the best services to the communities we protect.